



### National PCC Week Customer Feedback Survey

1. Was this the first time you attended PCC week?
  - Yes
  - No
  
2. Which part of the mailing supply chain does your company represent?
  - Mail Owner
  - Mail Service Provider
  - Printer
  - Other, please specify \_\_\_\_\_
  
3. In which of these industries does your organization obtain the largest share of its revenue?
 

<input type="radio"/> Automotive	<input type="radio"/> Government	<input type="radio"/> Professional Services
<input type="radio"/> Business services	<input type="radio"/> Healthcare/Pharmaceuticals	<input type="radio"/> Retail: offline/brick and mortar
<input type="radio"/> Consumer packaged goods	<input type="radio"/> Mail-order/Catalogue	<input type="radio"/> Retail: online
<input type="radio"/> Consumer services	<input type="radio"/> Manufacturing	<input type="radio"/> Telecommunications/Utilities
<input type="radio"/> Education	<input type="radio"/> Not-for-profit	<input type="radio"/> Wholesale
<input type="radio"/> Financial Services	<input type="radio"/> Publishing/Printing/Mail services	<input type="radio"/> Other (Please Specify)
<input type="radio"/> Not Applicable – Postal Employee		_____
  
4. What is the size of your company across all locations?
  - Micro (1-5 employees)
  - Small (6-49 employees)
  - Medium (50-499 employees)
  - Large (500+ employees)
  
5. How would you rate the PCC event overall?
  - Poor
  - Fair
  - Average
  - Good
  - Outstanding
  
6. How would you rate the following elements of the PCC event?

	Poor	Fair	Average	Good	Outstanding	N/A, did not view
Postmaster General (PMG) and senior leadership team video	<input type="radio"/>					
Content of the PowerPoint presentation	<input type="radio"/>					
Guest speaker's presentation skills	<input type="radio"/>					

7. What was your main reason for attending this National PCC Week event?
  - Education
  - Networking
  - Meeting with USPS Officials
  - Meeting with exhibitors
  - Other, please specify \_\_\_\_\_



8. What changes would you like to see for National PCC Week next year?

9. How long have you been a PCC member?

- Less than a year
- 1-2 years
- 2-5 years
- 5-10 years
- 10+ years

10. Finally, would you attend another PCC event in the future?

- Definitely not
- Probably not
- Might or might not
- Probably will
- Definitely will